As a new year is approaching Student Services would like to share some end of the year quick facts and remind everybody about the valuable services we offer. 2013-2014 has been a great year as far as achieving our goals and providing comprehensive support to a diverse student population. If you would like to learn more about Student Services, please read the information below and feel free to contact any of our departments if we can provide assistance.

Kevin O’Rorke, Ph.D., Vice President of Student Services

**ADMISSIONS AND RECORDS (A&R)**
The office staff assist students with the admissions and the registration process, maintain academic records and confer degrees and certificates. For the 2013-14 year, A&R issued 794 associate degrees and 167 certificates. 310 students attended Promise Orientations last Spring, processed over 6,000 transcripts requests, admitted and assisted 34 international students, and verified 300 student athletes. (530) 242-7650

**ASSESSMENT CENTER**
English and math assessments are required as part of the matriculation process. For 2013-14 the on-campus Center administered 2,626 English tests and 2,656 math tests, and proctored 103 exams. 320 students from local area high schools were administered placement tests at their own high schools through outreach. 224 college students took the Computer Literacy test to meet graduation requirements, and more than 900 students were able to take assessments within their own communities of Weaverville, Red Bluff and Burney. (530) 242-7751

**CALWORKS**
The Shasta College CalWORKs Program serves 250-300 students annually who are referred from the Shasta, Tehama or Trinity Counties Social Services’ CalWORKs Programs. Eligible students are those receiving the adult portion of TANF (Temporary Assistance to Needy Families) cash aid. Services provided are: academic counseling. Continuing students support is with academic progress and priority registration, school related materials and priority enrollment for on-campus Early Head Start and Head Start Programs. Shasta College CalWORKs acts as a connection between CalWORKs students and their County Worker. Work Study is a resource provided to CalWORKs students to meet their required welfare-to-work hours while going to school. The employment program provides assistance with job readiness, resume development and job search resources. (530) 242-7637.

**CAREER AND STUDENT EMPLOYMENT CENTER**
The Center provides students with job information and opportunities both on and off campus. For 2013-14 the Center assisted 987 students with employment related services, and placed 204 in on-campus jobs. Assistance with resume writing, cover letters, interviewing, and general job search is also available. (530) 242-7728 or (530) 242-7735

**COUNSELING**
Counseling staff provide valuable information to 21,602 new and continuing students, and provided outreach services to 2,657 area high school students. Services include help with choosing majors, career paths, college courses, and transfer destinations. Scheduled and drop-in appointments are available throughout the school year. Orientation sessions are scheduled for new entry students. More than 1200 students attended orientation for the Fall 2013 semester. (530) 242-7724

**DEAN OF STUDENTS OFFICE**
This office provides services and support to students and departments campus wide. General information, international students, outreach, student housing support, campus tours, Student Senate, clubs and student organizations, and events are some of the services managed by this department. 2013-14 Annual Events: Welcome Day-70 vendors, Eighth Grade Day-15 presenters along with 1,302 local area 8th graders, Cinco de Mayo-21 vendors and 14 interactive activities and performances, SCOACHE Graduation with 47 African-American graduates, and the 2014 Commencement with 459 out of 889 total graduates participating. The office conducted 67 tours, and assisted hundreds of students, prospective students, community members and visitors to the campus. (530) 242-7626

**DSPS**
Disabled Students Programs and Services (DSPS) works with approximately 700 students each year to evaluate the educational impact of their disability and authorize reasonable accommodations and services. Services provided are: note takers, Braille texts, audio texts, interpreters, special equipment, an assistive technology computer laboratory, and test facilities. (530) 242-7790

**EOPS/CARE**
Extended Opportunity Program and Services (EOPS) assists more than 800 eligible low income and educationally disadvantaged students. Services provided are: academic, career, and personal counseling, book grants ($250-$300 per semester), textbook lending library, emergency loans, tutoring, transfer assistance, workshops, cultural events, and referrals to both on and off-campus resources. CARE provides support services to 30-40 EOPS students who are recipients of TANF/CalWORKs and have a child under 14. Grants and allowances for education related expenses such as childcare, transportation, textbooks, and supplies may be awarded as a means of strengthening the retention, persistence, graduation and transfer rates of these individuals. Approximately half of all CARE students seek to transfer to four-year institutions. (530) 242-7540
FINANCIAL AID
The Financial Aid office assists students in funding their education through federal, state and campus financial aid programs. For the 2013-14 year FA packaged and awarded 7,510 students with financial funding; 902 Cal Grants for $1,041,221, 42 Chaffee Grants for $160,000, 3811 Pell Grants for $13,320,587, student loans for $2,698,285, and awarded 121 scholarships valued at $197,042. (530) 242-7700

FAST TRACK PROGRAM
The Shasta College Fast Track Program offers Dual Enrolled and Articulated courses to students on their high school campus. For 2013-14 there were 85 dual enrollment courses offered at 7 different area high schools with approximately 1,500 students enrolled, and we offered 38 articulated courses. The program is committed to providing students access to college level coursework and units while attending high school, offering clear pathways toward degrees and certificates, gaining a jump start on post-secondary education and completing an educational goal. Students are able to explore pathways, get a head start on earning college credit, save money on tuition and fees, build self confidence in college level coursework and eliminate the duplication of coursework between high school and college. (530) 242-1694

GATEWAY TO COLLEGE
Gateway to College is a unique alternative education program for high school students who are behind in credits and not on track to graduate. Through a combination of high school and college classes taken on the Shasta College campus, students selected for a GtC scholarship make progress toward a college degree or certificate while also completing their high school diploma requirements. Based on the principles of the Gateway to College National Network, students receive holistic support as they complete their high school education and transition into college or the workforce. During 2013-14, 53 students were enrolled with 18 receiving their high school diplomas by the end of the first year. 80 additional new students will be accepted in the upcoming year. (530) 242-7575

HOUSING/RESIDENCE HALLS
Shasta College maintains two dormitories, one for 63 females and one for 63 males. A “Commons” building providing recreational space and equipment for both indoor and outdoor activities is part of the facility. A “residents only” kitchen equipped with microwaves, two stoves/ovens, a gas BBQ grill, and an ice/water machine is located in the Commons along with a computer lab and TV lounge. Social and recreational activities are programmed monthly for the enjoyment of this diverse group of residents. Students must carry at least 12 units and maintain a 2.0 GPA to reside in the dormitories. Housing applications are processed on a first come, first served basis, and housing typically maintains full capacity each semester. (530) 242-7740

INTERNATIONAL STUDENT PROGRAM
Shasta College has hosted International Students from over 23 different countries. The majority of international students enroll in our Associate Degree programs with the goal of transferring to a four year university. In 2013-14, 33 students from 9 different countries attended the college, and 9 Shasta College students studied at Soonchunhyang University in South Korea as “Cultural Ambassadors”. (530) 242-7665

PUENTE
A five-year University of California funded grant. The word “Puente” means bridge in Spanish - a bridge to the future. The mission of the program is to increase the number of educationally under-represented students who enroll in four-year colleges and universities, earn degrees, and return to the community as leaders and mentors of future generations. The Shasta College cohort serves ~60 students per year from a wide range of ethnic backgrounds. Services provided are: pre-transfer and transfer level English courses, student success courses, mentors, academic counseling, cultural enrichment for students and their families, field trips, university tours and an annual motivational conference. Puente Coordinators are located on the main campus and the Tehama campus. (530) 242-7951 -Tehama Campus (530) 529-8976

SCI*FI
SHASTA COLLEGE INSPIRING AND FOSTERING INDEPENDENCE
SCI*FI is an educational support program for students who are current and former foster youth. Weekly workshops, academic support, and individual mentoring help students succeed in their coursework and also develop the skills needed to foster a stable transition into independence. A Student lab is available in room 2153. (530) 242-7549

STUDENT ACTIVITIES
Student clubs and organizations are open to all Shasta College students, enriching campus life through events, programs, activities, projects and service. Some club categories are: academic, community service, cultural, political/social action, recreation, religious and sports. For 2013-14 there were over 40 active clubs. Student organizations offer students the opportunity to share interests and talents, grow personally and professionally, and develop necessary interpersonal and leadership skills. (530) 242-7626

TRIO PROGRAMS
STUDENT SUPPORT SERVICES (SSS)
A five-year federally funded grant. The program serves 175 students and prepares them for transfer to a four-year institution. Services provided are: academic tutoring, assistance in enrollment into a four-year university, academic counseling, financial literacy workshops, a text book lending library and university tours. The SSS goal is to increase the retention and graduation rates of its participants. On average, 55 participants transfer to a four-year university each year. In the past, seven Shasta College TRiO students have been accepted in the TRiO McNair PhD programs across the nation. During the 2012/2013 academic year, thirty-five eligible students were awarded the Scholars Grant Award-totaling $31,055. (530) 242-7690

TALENT SEARCH
A five-year federally funded grant, that serves 8th-12th grade students at 12 middle and high schools in Shasta and Trinity counties. An annual budget of $230,000 allows College Advisors to provide academic, career, and financial counseling to 500 eligible participants in an effort to increase the rates of high school graduation and post-secondary enrollment and completion among disadvantaged youth. Field trips to colleges throughout the region are offered to increase the participant’s exposure to college campuses and student life. Annual reporting of student services and program outcomes is required by the federal Department of Education. (530) 242-7628

UPWARD BOUND
A five-year federally funded grant. The program serves 60 high school students from two local high schools. The program provides fundamental pre-college performance support and prepares student for college entrance. Services provided are: academic counseling, tutoring, cultural enrichment activities, financial literacy workshops and tour four-year universities. A six-week Academic Residential Camp is held for participants each summer at Shasta College. During the summer program, students may enroll in college level courses and are provided academic enrichment classes in literature, science, math and computer technology, plus various cultural events. (530) 242-7695