On Wednesday, May 27, 2015, the IRS announced its 'Get Transcript' application had been compromised by cyber criminals. Over 100,000 taxpayers' accounts were illegally accessed. The 'Get Transcript' application has been temporarily disabled. The IRS has taken several additional measures to protect taxpayers and their confidential information.

This impacts students and families who may be requesting tax transcripts to complete their financial aid process. At this time, tax transcripts are only available when requested by mail and take up to ten days for delivery. Students and parents are strongly encouraged to utilize the IRS Data Retrieval Tool (DRT) available within fafsa.ed.gov.

In the meantime if a student or parent needs to request a tax transcript, they may still request the IRS Tax Transcript by mail using the IRS Get Transcript website and choosing “Get Transcript by Mail”. The Transcripts will then be mailed to the address the IRS has on file for them within 5 to 10 business days. Or if they live close enough to an IRS office they may go in person.

Links to a statement from the IRS and a Q & A list are provided below.


Thank you,
Linda